Vipps MobilePay



ePayment API Integration Checklist

Partner name: _____

Merchant Serial Number (MSN): _____

Description of the solution:

Endpoints to integrate *See the Quick Start guide for examples.*	**Your Reference ID**	**Date of request**
Example	654321000000000001	15/01-20xx
Create payment POST:/epayment/v1/payments		
Create payment with Express *Must be filled out if feature is used* POST:/epayment/v1/payments		
Create payment with Profile sharing *Must be filled out if feature is used* POST:/epayment/v1/payments		
Create payment with Minimum user age *Must be filled out if feature is used* POST:/epayment/v1/payments		
Get payment GET:/epayment/v1/payments/{reference}		
Get payment event log GET:/epayment/v1/payments/{reference}/events		
Cancel payment POST:/epayment/v1/payments/{reference}/cancel		
Full capture payment POST:/epayment/v1/payments/{reference}/capture		
Partial capture payment- POST:/epayment/v1/payments/{reference}/capture		
Full refund payment POST:/epayment/v1/payments/{reference}/refund		
Partial refund payment- POST:/epayment/v1/payments/{reference}/refund		

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Quality assurance	Add your comments
Implement both webhooks and polling Use both webhooks and polling to ensure that the user gets the correct status as soon as possible. Set up polling as fallback in case of delayed webhooks. To minimize polling, you must also implement the Webhooks API to receive real-time updates on payment status changes. The merchant must also always poll GET:/epayment/v1/payments/{reference} to check the status of the payment. *Please describe your webhook and polling implementation*	
Handle payment states and events Make sure to handle all responses and states from the payment: `CREATED, AUTHORIZED, ABORTED, EXPIRED, TERMINATED` and the event `CANCELLED, CAPTURED` and `REFUNDED`.	☐ `CREATED` ☐ `AUTHORIZED` ☐ `ABORTED` ☐ `EXPIRED` ☐ `TERMINATED` ☐ `CANCELLED` ☐ `CAPTURED` ☐ `REFUNDED`
Handle errors Make sure to handle all errors. All integrations should display errors in a way that the users (customers and merchant employees/administrators) can see and understand them. *Please give examples on how your solution display errors to users*	
Proper logging All integrations should log error responses to be used for later reference in troubleshooting. Logs must include endpoint, headers, request body, error code and message. *Please supply an example from your logs*	
Include HTTP headers Send the HTTP headers in all API requests for better tracking and troubleshooting (mandatory for partners and platforms). *Please insert the value for the Vipps system headers*	
Add information to the payment history We recommend adding order details to the payment. This is a great benefit for the end user experience. It is also mandatory for merchants using *Content monitoring*. *Please supply an example of order details if you utilize this.*	
Specify customer interaction For instore solutions it is required to specify the customer interaction by setting "customerInteraction: "CUSTOMER_PRESENT" on payment initiation. This is to determine that the customer is present at the time of purchase. *Please supply an example of a payment initiation request which includes this.*	
Sign up for operational updates Subscribe to the Vipps MobilePay Operational Status Page for real-time updates on service availability, incidents, and maintenance.	☐ We have registered for the operational updates

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Avoid integration pitfalls	Add your comments
Send a useful `reference` id Follow our reference recommendations. *Please explain the format of your reference id*	
Handle redirects The merchant must handle that the `returnUrl` URL is opened in the default browser on the phone, and not in a specific browser, in a specific tab, in an embedded browser, requiring a session token, etc. Follow our recommendations regarding handling redirects. *Please acknowledge that your system does not rely on session tokens etc.*	
Complete capture before expiration date For reserve capture payments, ensure to complete captures before the reservations expires. Once a reservation is expired it is no longer possible to capture. *Please explain your capture logic to ensure you capture before expiration*	
Cancel authorized payments that will not be captured Authorized payments that will not be captured must be cancelled to ensure that the amount is not unnecessarily reserved on the users bank account. It is the merchant/partners responsibility to cancel the authorized payments using POST:/epayment/v1/payments/{reference}/cancel *Please explain your cancel logic to ensure no payments are left in reserved state*	
Handle cross-border payments Vipps MobilePay is available to users across the Nordic countries and offers cross-border payments. Merchants must be able to handle customers from outside their country. *Please acknowledge that you are ready to handle cross-border payments*	
Follow the design guidelines The Vipps MobilePay branding must be according to the design guidelines. *Please acknowledge that you have read and used the design guidelines*	☐ We acknowledge that we have read and are using the design guidelines
Educate your customer support Make sure your customer support has all the tools and information they need available in *your* system, through the APIs listed in the first item in this checklist, and that they do not need to visit portal.vippsmobilepay.com for normal work. *Please explain how you educate your customer support to handle Vipps MobilePay transactions and which tools they have available*	

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Technical documentation	Add your comments
Provide technical documentation for merchants regarding: (Share a URL, plain text or PDF of the documentation)	
- How to apply for products	
- How to configure and use the solution	
- Frequently Asked Questions (FAQs) for merchants	
Demo of your solution Showcase your solution, either with a link to a demo store, provide a video pr screenshots (PDF is preferred)	

Partners, please send your checklists to developer@vippsmobilepay.com. **Include example reference IDs from the test environment** and a description of the implemented solution.

We will verify the integration and contact you. After the checklist is approved, you'll receive all necessary information from partner@vippsmobilepay.com.

